

# Priority Services & Interactions

Local Authorities will be initially asked to provide URL data for a set of 65 Priority Services and 112 Interactions by mid-December 2005. In a later phase, the Local Authorities will be asked to complete submission of URL data for a fuller list of services and interactions by March 2006.

The Priority Services/Interactions are shown in the following list:

Service		Interactions				
LGSL	LGSL Desc	Providing Information (8)	Application for Services (0)	Collecting revenue (2)	Booking venues, resources & courses (1)	Paying for goods & services (4)
3	Educational awards & benefits – home to school travel support	Find out about home to school travel support	Apply for home to school travel support			
4	Educational awards & benefits – free school meals	Free school meals	Apply for free school meals			
13	Primary school places	Find out about primary school places	Apply for a primary school place			
14	Secondary school places	Find out about secondary school places	Apply for a secondary school place			
18	School holiday schemes	Find out about school holiday scheme				
19	After and/or before school childcare	Find out about after/before school childcare				
36	Term, holiday and other closure dates	Find out school term dates				
37	School catering	Find out more about school meals				Pay for school meals
47	Student organisations - youth groups, clubs and activities	Finding out about local organisations for students				

Services		Interactions				
LGSL	LGSL Desc	Providing Information (8)	Application for Services (0)	Collecting revenue (2)	Booking venues, resources & courses (1)	Paying for goods & services (4)
57	Council tax (valuation, arrears, refunds etc.)	Find out more about council tax.		Pay your council tax		
58	Council tax - individual account enquiries	Find out about your council tax account	Check your council tax balance	Request e-billing for council tax		
63	Council tax benefit - new claim	Find out about council tax benefit	Check your eligibility for council tax benefit			
69	Housing benefit - new claim	Find out about housing benefit	Check your eligibility for council tax benefit			
120	Housing rents	Find out about council housing rents		Pay your council rent		
137	Home improvements - disability facility grant for a private property	Find out about disability facility grants	Apply for Disabled Facilities Grant			
146	Housing repairs - rechargeable repairs	Find out about council home repairs				
159	Fostering	Find out about fostering a child				
209	Needs assessment by social services	Find out about a needs assessment for social services	Apply for a needs assessment by social services			

Services		Interactions				
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279	Parking permits (blue badge)	Find out about blue badge parking permits	Apply for a blue badge parking permit			
287	Direct Payments	Find out about direct payments	Apply for direct payments			
292	Residential care	Find out more about residential care				
297	Community support groups and organisations	Finding out about local support groups and organisations				
298	Carer support groups and organisations	Finding out about local carer support groups and organisations				
335	Burial and grave details	Find out about burial and grave details				
337	Job vacancies	Find out about jobs at your local council	Apply for a job at your local council			
353	Complaints – procedure	Find out about complaints procedure	Make a complaint about your local council			
354	Elected members - minutes, agendas and reports	Search council minutes, agendas and reports				
358	Councillors - general information	Find out about your local councillors				

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364	Elections – electoral register	Find out more about the electoral register	Apply to register on the electoral roll			
372	Abandoned vehicles	Find out more about abandoned vehicles	Report an abandoned vehicle			
412	Pollution control - noise	Find out about noise nuisance	Report a noise nuisance			
432	Dog warden service	Find out more about the dog warden service	Report a stray dog			
439	Catalogue - searches, availability and reservations	Search the library catalogue	Reserve a library book			
440	Library loans - renewing/extending	Find out about library loans	Renew a library book			
443	Library fines	Find out about library fines				Pay your library fine
456	Leisure passes	Find out about leisure passes	Apply for a leisure pass			
471	On street parking enforcement - parking fines	Find out about parking fines	Appeal against your parking fine			Pay your parking fine
474	Parking permits	Find out about parking permits	Apply for a parking permit			
477	Dropped kerbs/ crossover	Find out how to apply for a dropped kerb				
485	Planning - residential	Find out about planning permission	Apply for planning permission			

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493	Planning policies - transport policy	Find out about planning your journey				
499	Building control	Find out more about building regulations	Apply for building regulations approval			
524	Household waste - collection	Find out which day the refuse is collected	Report a missed bin collection			
526	Household waste - domestic bins	Information about domestic bins				
528	Household waste - special collections for large items	Information about special collections for large items	Apply for a special collection for large items			
530	Household waste - garden waste	Find out about disposing of garden waste				
533	Recycling - bags	Find out more about recycling collections	Apply for a recycling bin			
536	Obstructed pavements	Find out more about blocked pavements	Report an obstruction on a pavement			
537	Pavements (including dangerous paving)	Find out more about pavement problems	Report a problem with a pavement			
546	Road safety - cycling and walking to school	Find out about safe routes to school				
550	Roads and highways - obstructions	Find out more about road obstructions	Report an obstruction on a road			

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555	Roads and highways - flooding (drains and gullies)	Find out more about road flooding	Report road flooding			
557	Potholes	Find out about potholes	Report a pothole			
564	Lighting - street lights	Find out about street lights	Report a problem with a street light			
567	Lighting - traffic lights	Find out about traffic lights	Report a problem with a traffic light			
569	Roads and highways - works	Find out about road works in your area				
584	Graffiti	Find out about graffiti problems	Report a graffiti problem			
587	Fly tipping	Find out about fly tipping	Report fly tipping			
641	Sports clubs	Find out about sports clubs				
644	Sports facilities	Find out about sports facilities			Book a sports facility	
663	Copy certificates	Find out about copy certificates	Order a copy of a marriage/ birth/ death certificate			
698	Marriage - historical searches	Find out about historical searches on marriages				Pay for a search of the marriage register
705	Schools admissions - appeals	Find out about the schools admissions appeals process	Appeal against a school admission			

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722	Freedom of Information Act	Find out about FOI requests	Make an FOI request			
831	Support groups for children, young people and families	Find out about local support groups for children, young people and families				